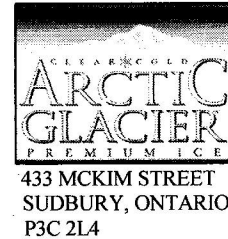


**LECOUPE ARCTIC GLACIER  
O/B MENSOUR ENTERPRISES INC.**

E-mail: [lecoup@on.aibn.com](mailto:lecoup@on.aibn.com)

Web Site: [www.lecoupeice.com](http://www.lecoupeice.com)



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Phone 705-675-4423 Toll Free 877-854-4423  
Fax 705-675-7839

Nov. 14, 2011

To All Our Valued Customers:

As of November 11, 2011 our production is shut down for annual maintenance. Our deliveries of Arctic Glacier Premium ice will continue as usual and we look forward to providing you with the same great service which you have become accustomed to.

If you have any questions, please feel free to contact me at any time.

A handwritten signature in black ink, appearing to read 'John Power', with a long horizontal flourish extending to the right.

John Power  
Distribution Coordinator  
Lecoupe Arctic Glacier